

October 2024 Sioux Empire Volunteer of the Month Brian LeTourneau



The Helpline Center congratulates Brian LeTourneau on being named the Sioux Empire October Volunteer of the Month, an area-wide award program sponsored by Wellmark Blue Cross and Blue Shield of SD.

Brian provides supportive services to help adults needing assistance to maintain independent living. He provides weekly, scheduled visits to individuals living in their homes or apartments. Depending on client needs, he may assist with activities such as shopping and errands, light housekeeping, meal planning/preparation, reading, writing letters, making phone calls, paying bills, completing forms, medication reminders, transportation to doctor appointments and most importantly – conversation, listening and companionship. Depending on client needs, he may assist with activities such as shopping and errands, light housekeeping, reading, completing forms, transportation to doctor appointments, completing puzzles, helping clients find the best bargains when shopping, double checking sales receipts to ensure his clients have not been overcharged, going to the matinee movies, helping some clients with social media, and most importantly - conversation, listening and companionship.

Brian has been serving since February 2023, currently serving 6 clients a minimum of 15 hours per week. He travels 150-200 miles per month. He regularly substitutes for other volunteers who need to take personal leave.

Brian's clients cannot say enough kind words about him. They enjoy and appreciate him. He is timely, courteous, positive, and respectful and always asks if there's anything else he can do to be of service. Also, he has an infectious smile that encourages everyone around him.

The Helpline Center is pleased to present Brian with a framed certificate and a letter of appreciation from Mayor Paul Ten Haken.



For information on volunteer opportunities please call the Helpline Center at 211 or visit volunteer.helplinecenter.org