

Yankton County 2016 Community Trends

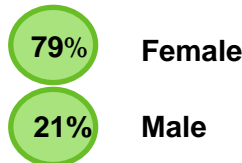
Goal of Community Trends

This document provides an overview of the trends and needs identified by the Helpline Center based on 211 contact data from 2016 from Yankton County. The 211 Helpline is an information, referral and crisis helpline that provides resource information on non-profit, social service and government programs.

211 service is available through a phone call, text message, email or visit to helplinecenter.org. In South Dakota, 211 is available in 16 counties including Beadle, Bon Homme, Brookings, Butte, Clay, Custer, Fall River, Lake, Lawrence, Lincoln, McCook, Meade, Minnehaha, Pennington, Turner, and Yankton.

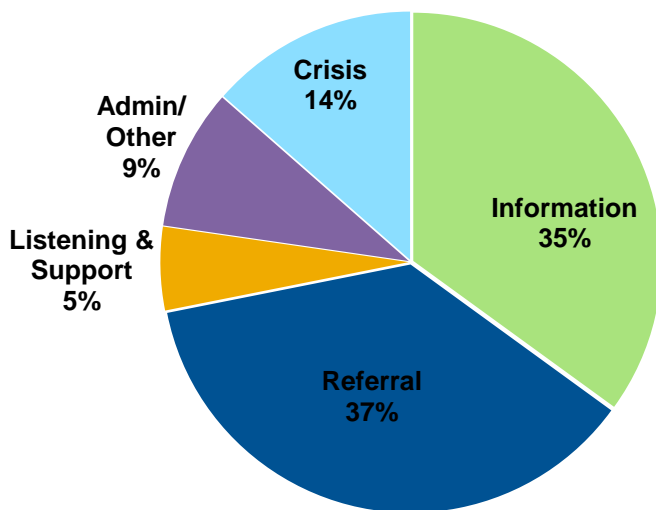


	2015	2016
Total Contacts <i>(calls, texts, emails)</i>	386	480
Website Searches	286	150



Age Range: 12 to 98

Types of contacts

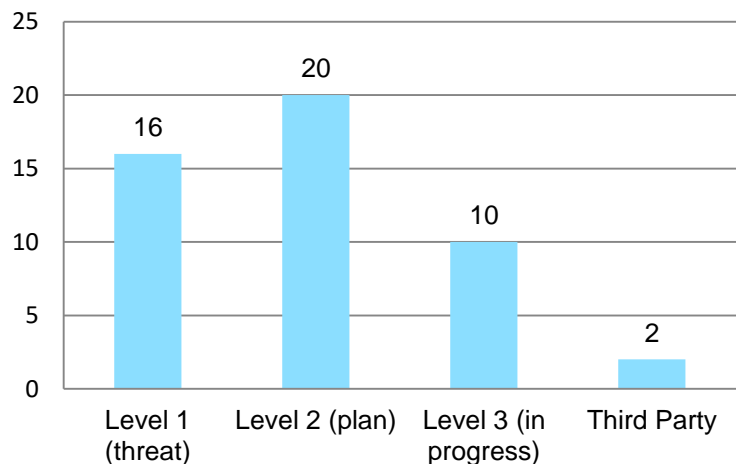


Text YCOEM to 898211

To receive messages from Yankton County Emergency Management

*201 individuals have joined

Level of Suicide-Related Calls



	2015	2016
Suicide-Related Calls	34	48



DIAL 211

Text your zip code to 898211

Email help@helplinecenter.org

Visit helplinecenter.org

Yankton County 2016 Community Trends

Category of Identified Needs <i>(An individual may have more than one need per contact)</i>	# of Request	Yankton County	National 2016
Arts, Culture and Recreation	11	2.29%	.28%
Clothing/Personal/Household Needs	20	4.16%	2.87%
Disaster Services	1	0.21%	1.09%
Education	2	0.42%	1.7%
Employment	6	1.25%	1.05%
Food/Meals	21	4.37%	9.27%
Health Care	42	8.73%	7.54%
Housing	68	14.14%	19.30%
Income Support/Assistance	13	2.70%	7.04%
Individual, Family and Community Support	37	7.69%	6.64%
Information Services	89	18.30%	8.31%
Legal, Consumer and Public Safety Services	36	7.48%	12.68%
Mental Health/Addictions	74	15.38%	6.47%
Other Government/Economic Services	14	2.91%	1.95%
Transportation	24	4.99%	1.67%
Utility Assistance	18	3.74%	11.63%
Volunteers/Donations	6	1.25%	.52%

Top Unmet Need

An unmet need is when an individual has exhausted known resources, is ineligible or there are no programs to meet the individual's needs. The unmet needs identified are a snapshot as 211 does not know the outcome of each individual.

Transportation – Including Medical Transportation (out of state), Auto Repair, Bike transportation