



This resource guide lists community programs, who are part of the 211 resource database, that provide direct basic needs and services such as behavioral health, clothing and household items, employment services, family and parenting, financial support, food, health care, housing, shelter, and transportation.  
For more information: • Visit [www.helplinecenter.org](http://www.helplinecenter.org) • Dial 2-1-1 • Text your zip code to 898211

## GENERAL

### 211 Helpline

• Dial 2-1-1 • Text your zip code to 898211  
• Text 211BH to 898211 to receive weekly community information reminders  
A 24-hour information, referral, and crisis helpline that provides resource information covering topics such as food, clothing, financial, medical, mental health, employment, shelter, volunteer opportunities, and much more.

**National Suicide Prevention Lifeline (NSPL)** Online crisis chat: [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org) (800) 273-8255  
The National Suicide Prevention Lifeline's mission is to provide immediate assistance to individuals in suicidal crisis by connecting them to the nearest available suicide prevention and mental health service provider.

### Public Safety

		Emergency: Dial 9-1-1
<b>Custer County Sheriff</b>	420 Mount Rushmore Road, Suite 6, Custer	673-8176
<b>Fall River County Sheriff</b>	906 N. River Street, Hot Springs	745-4444
<b>Pennington County Sheriff</b>	300 Kansas City Street, Rapid City	394-2151

### Department of Social Services (DSS)

	To Report Child Abuse: (877) 244-0864	
	To Report Elder Abuse: Contact your local DSS office	
<b>Custer County</b>	1164 M.t Rushmore Road, Suite 3, Custer	673-4347
<b>Fall River County</b>	2500 Minnekahta Avenue, Building 1, Hot Springs	745-5100
<b>Pennington County</b>	510 N. Cambell, Rapid City	394-2525

TANF, Medicaid, CHIP, SNAP, Adult Services and Aging, Child Support, and Child Protection Services.

**United Way of the Black Hills, Southern Hills** 621 6<sup>th</sup> Street, Suite 100, Rapid City 343-5872  
Helps solve community problems by raising funds for area non-profit organizations. Hosts the Day of Caring and Dolly Parton's Imagination Library.

**Volunteer Connections - Helpline Center** 529 Kansas City Street, Suite 200, Rapid City Dial 2-1-1  
Connecting you to local volunteer activities that match your interest and the time you have to give.

## BEHAVIORAL HEALTH (MENTAL HEALTH / SUBSTANCE ABUSE)

**Black Hills Behavioral Health Guide** [www.helplinecenter.org](http://www.helplinecenter.org) Dial 2-1-1  
**12 Step Programs (AA, NA, GA, Al-Anon)** Dial 2-1-1

**Behavior Management Services** 3 Canyon View Circle, Hot Springs 745-6222  
Offers individual and group counseling for adults, children, and families. Case management and residential services available for adults with major mental illnesses.

**Counseling Service - Catholic Social Services** 529 Kansas City Street, Suite 100, Rapid City 348-6086  
Offers a variety of individual, marital, family, and group counseling services with a focus on chemical dependency and adoption and pregnancy.

**Counseling Services - Lutheran Social Services (LSS)** 2920 Sheridan Lake Road, Rapid City (855) 334-2953  
Offers a variety of counseling service for individuals, families, couples, or groups.



**Counseling Center - Youth & Family Services** 202 E. Adams Street, Rapid City 342-4789  
Offers individual, family, and group therapy, with play, art, and sand therapy and workshops on a variety of topics.

**Crisis Care Center** 121 North Street, Rapid City 391-4863  
24/7 access to crisis stabilization for individuals 18+ experiencing a mental health and/or substance abuse crisis. Aftercare services include transitional counseling and case management.

**NAMI (National Alliance on Mental Illness)** (800) 551-2531  
Provides practical support group, useful education, and understanding to people who are living and coping with neurobiologically-based brain diseases and to their family members.

**South Dakota QuitLine** (866) 737-8487  
Provides tobacco users telephone coaching support and quit-tobacco products at no-cost.

**Vet Center** 621 6<sup>th</sup> Street, Suite 101, Rapid City 348-0077  
Provides a broad range of counseling, outreach, job search, benefits, basic needs, and referral services to veterans and their families in order to help veterans make a satisfying post-war readjustment to civilian life. All services are free and confidential.

**CLOTHING / HOUSEHOLD ITEMS**

**Cornerstone Rescue Mission Thrift Store** 401 11th Street, Rapid City 716-2768  
Offers clothing, furniture, household goods, and more available for purchase.

**Club For Boys Thrift Store** 960 Cambell Street, Rapid City 341-8878  
Offers low cost household goods, clothing, furniture, and more

**Goodwill Thrift Store** 611 Lindbergh Avenue, Rapid City 737-3955  
Offers clothing, furniture, and household items; work clothing vouchers available with referral from a social service agency.

**Love INC. of the Black Hills** 140 North Street, Rapid City 718-5683  
Opportunity to earn household through volunteer services.

**Salvation Army Rapid City Thrift Store** 621 E. St. Patrick Street, Rapid City 342-8849  
Offers gently used items for sale at bargain prices, vouchers available at the Salvation Army Social Services Center.

**We Care Rapid City Thrift Store** 401 E. Boulevard North, Rapid City 716-0256  
Offers clothing, household items, bedding, and furniture, vouchers provided as available (identification required).

**Western South Dakota Community Action** 1844 Lombardy Drive, Rapid City 348-1460  
Offers a free clothing center, employment assistance, housing rehabilitation, medical equipment lending, personal care items, school supplies, and thrift store.

**EMPLOYMENT**

**Career Learning Center of the Black Hills** 730 E. Watertown Street, Rapid City 394-5120  
Offers a variety of education, training, and employment services; including GED preparation and testing.

**Goodwill Connection Center** 611 Lindbergh Avenue, Rapid City 341-3581  
Assistance with job search and preparation, resume building, and interviewing skills.

**Rapid City Job Service Office** 2330 N. Maple Avenue, Suite 1, Rapid City 394-2296  
**Custer Satellite Office** 447 Crook Street, Custer 673-4488  
**Hot Springs Satellite Office** 801 S. 6<sup>th</sup> Street, Hot Springs 381-6961

Assists job seekers to apply for positions for which they are qualified and provides job search assistance classes. Computers are available for conducting job searches and applying on-line. Workforce training is an employment and training program designed for adults and youth to increase their skills that will result in employment and higher earnings.



**FAMILY/PARENTING**

**Behavior Management Services** 3 Canyon View Circle, Hot Springs 745-6222  
 Providing mental and behavioral health care treatment to children and adolescents with in the family setting.

**Black Hills Special Services Cooperative** 730 E. Watertown Street, Rapid City 394-6089  
 Provides support to families with children birth to three years with identifying needs and accessing community services.

**Child Care Assistance - DSS** (800) 227-3020  
 Financial help with child care costs for low-income families who are attending school, working, or seeking employment.

**Early Childhood Connections** 2218 Jackson Boulevard, Suite 4, Rapid City (888) 999-7759  
 Offers the Bright Start Responsive Parenting class and referrals to licensed and registered child care providers.

**Love INC. of the Black Hills** 140 North Street, Rapid City 718-5683  
 Clothe-A-Kid for School offers the opportunity to earn new school clothing through a \$10 investment or attending classes - sign-up during the first week of June.

**Lutheran Social Services - LSS** 2920 Sheridan Lake Road, Rapid City 348-0477  
 Provides home based mental health services for children and families.

**Mommy’s Closet – Volunteers of America (VOA)** 24 E. New York Street, Rapid City 341-8336  
 Provides case management services to parents and guardians of children under 5 to problem-solve areas surrounding housing, education, employment and general finances. Some diapers, formula, and children’s clothing available dependent on community donations.

**Women, Infants, and Children (WIC)**  
**Custer County Office of Child and Family Services** 447 Crook Street, Suite 2, Custer 673-2847  
**Fall River County Office of Child and Family Services** 906 N. River Street, Hot Springs 745-5135  
**Pennington County Office of Child and Family Services** 909 E. St. Patrick Street, Rapid City 394-2516  
 Works to improve the nutritional status of its participants through education and early intervention.

**FINANCIAL**

**Church Response** 30 Main Street, Rapid City 342-5360  
 Assistance available for utility assistance, birth certificates, and picture IDs for the purpose of obtaining employment.

**Consumer Credit Counseling Services of the Black Hills** 2310 N. Maple Avenue, Rapid City 348-4550  
 Helps individuals develop a plan to address their financial situation by reviewing income, budget, and current creditors.

**Credit Counseling Service - Neighborworks** 795 Main Street, Deadwood 578-1401  
 Assistance in helping families, buy, fix, and keep their homes through credit counseling, home-buyer education, foreclosure prevention, down payment and closing cost assistance.

**Lifeline - South Dakota Public Utilities Commission** (800) 332-1782  
 Reduces the cost of landlines in all areas and cell phones in certain areas.

**Low Income Energy Assistance Program (LIEAP)** (800) 233-8503  
 Assists with heating costs: propane and fuel oil July 1 to April 30; electric heat and natural gas October 1 to May 15

**Pennington County Health and Human Services** 725 N. Lacrosse Street, Suite 200, , Rapid City 394-2156  
 Assists with rent, utility, grocery expenses, and transportation for work and medical appointments.

**Salvation Army Rapid City, The** 405 N. Cherry Avenue, Rapid City 342-0982  
 Offers financial assistance with food, clothing, and utilities on a case by case basis.

**Society of St. Vincent de Paul** 502 Cathedral Drive, Rapid City 718-5896  
 Offers financial assistance with rent, utilities, clothing, food, transportation, and medications.



**Temporary Assistance to Needy Families (TANF)**

<b>Pennington County DSS</b>	510 N. Cambell Street, Rapid City	394-2525
<b>Custer County DSS</b>	1164 M.t Rushmore Road, Suite 3, Custer	673-4347
<b>Fall River County DSS</b>	2500 Minnekahta Avenue, Building 1, Hot Springs	745-5100
<b>Rapid City Job Service Office</b>	2330 N. Maple Avenue, Suite 1, Rapid City	394-2296
<b>Custer Satellite Office</b>	447 Crook Street, Custer	673-4488
<b>Hot Springs Satellite Office</b>	801 S. 6 <sup>th</sup> Street, Hot Springs	381-6961

TANF is an employment and training program designed to assist applicants to prepare for and secure full-time employment leading toward economic self-sufficiency. The Department of Labor and Regulation administers this program together with the Department of Social Services.

**FOOD**

**Community Dinner - United Churches of Hot Springs** 342 N. Garden Street, Hot Springs 745-5640  
 Provides a meal of spaghetti with meat sauce, tossed salad, green beans, garlic toast, ice cream, coffee, and juice.  
 4:30pm - 6:00pm, Every Thursday (except Holidays) October - April

**Cornerstone Rescue Mission** 30 Main Street, Rapid City 341-2844  
 Serves 3 meals a day, every day, open to the public. Breakfast: 7:30am, Monday – Friday / 8:30am, Weekends;  
 Lunch: 12:30pm, Monday – Saturday / 1:00pm, Sunday; Dinner: 6:00pm, Monday – Sunday

**Economic Assistance - DSS**

<b>Custer County</b>	1164 M.t Rushmore Road, Suite 3, Custer	673-4347
<b>Fall River County</b>	2500 Minnekahta Avenue, Building 1, Hot Springs	745-5100
<b>Pennington County</b>	510 N. Cambell, Rapid City	394-2525

Provides SNAP (Food Stamps), TANF, and Medicaid programs for children and low income families.

**Feeding South Dakota Food Pantry** 1111 North Creek Drive, Rapid City 718-9590  
 Provides a three to five day supply of food, available once every 60 days.

**Feeding South Dakota Mobile Food Pantry** 10 Van Buren Street, Rapid City 348-2689  
 Provides a monthly distribution of approximately 30 pounds of food, date may vary, call for information.

**Hot Springs Ministerial Food Pantry** 108 N. Chicago Street, Hot Springs 745-5640  
 Food pantry for Hot Springs area. Available 1:30pm - 3:30pm, Tuesday - Thursday

**Salvation Army Rapid City, The** 405 N. Cherry Avenue, Rapid City 342-0982  
 Food boxes are provided when available for immediate assistance.

**Storehouse, The** 66 Centennial, Custer 673-3565  
 Food pantry for Custer County. Available 10:00am - 1:00pm, Wednesday and Saturday.

**Volunteer Incentive – Partnership with Native Americans** 2401 Eglin Street, Rapid City 399-9905  
 Volunteer in the warehouse to earn points to exchange for household goods, food boxes, personal care items, laundry supplies, and baby supplies in the incentive based points store.

**Western SD Senior Services, Inc. – MEALS Program** Various locations 394-6002  
 Weekday lunches to seniors (60+) in nine communities, in congregate settings, and delivered to their homes.

**Western South Dakota Community Action** 1844 Lombardy Drive, Rapid City 348-1460  
 Food pantry available to low-income individuals once a month.

**HEALTH**

**Birthright of Rapid City** 2002 Fifth Street, Rapid City 343-1732  
 Provides women free and confidential pregnancy tests, emotional support, prenatal information, and referrals.



<b>Community Health Care of the Black Hills</b>	350 Pine Street, Rapid City	Medical Clinic: 721-8939 Oral Health Center: 721-8919
<b>Homeless Outreach Clinic</b>	30 Main Street, Rapid City	394-2230
<b>School Based Clinic: General Beadle</b>	10 Van Buren Street, Rapid City	721-8985

Primary care and several specialized fields including: well child checkups, physicals, immunizations, preventative medicine, chronic disease management, counseling, and emergency and preventive oral health care.

<b>Custer Regional Hospital</b>	1039 Montgomery Street, Custer	673-9400
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Full-service hospital with both emergency and acute care.

<b>Custer County Office of Child and Family Services</b>	447 Crook Street, Suite 2, Custer	673-2847
<b>Fall River County Office of Child and Family Services</b>	906 N. River Street, Hot Springs	745-5135
<b>Pennington County Office of Child and Family Services</b>	909 E. St. Patrick Street, Rapid City	394-2516

Baby Care works with pregnant women to offer health advice and teaching regarding their pregnancy and newborn baby. Offers childhood immunizations and flu vaccinations to WIC participants.

<b>My Sanford Nurse</b>		(800) 445-5788
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A 24-hour phone service for individuals seeking information about a health-related issue or concern.

<b>Native Women’s Healthcare</b>	3200 Canyon Lake Drive, Building 31, Rapid City	342-7400
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OB/GYN, prenatal care, and family planning for eligible Native American women in Rapid City and surrounding area.

<b>Oglala Sioux Tribe Community Health Representative</b>	3200 Canyon Lake Drive, Building 22, Rapid City	343-7832
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Provides health education/counseling, case management, coordination of emergency care, health promotion, disease prevention, transportation, and translation for Native Americans living in Pennington County.

<b>Rapid City Regional Hospital</b>	353 Fairmount Boulevard, Rapid City	755-1000
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Full-service hospital with both emergency and acute care.

<b>North Regional Urgent Care</b>	1303 N. Lacrosse Street, Rapid City	755-2273
<b>West Regional Urgent Care</b>	2116 Jackson Boulevard, Rapid City	755-2273

<b>Sioux San Indian Health Services</b>	3200 Canyon Lake Drive, Rapid City	355-2500
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Provides primary, urgent care, dental, and outpatient mental health service for all ages.

<b>Hill City Regional Medical Clinic</b>	228 Elm Street, Hill City	574-4470
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Providing primary care and family medicine. Services include pediatrics, well visits, and minor surgical procedures.

<b>VA Black Hills Health Care System</b>	500 N. 5 <sup>th</sup> Street, Hot Springs	745-2000
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Provides health care services, 24-hour emergency care, and benefits for veterans.

<b>VA Community - Based Outpatient Clinic</b>	3625 5 <sup>th</sup> Street, Rapid City	718-1095
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Providing primary care, laboratory, and referrals to veterans.

**HOUSING AND RELATED ASSISTANCE**

<b>Cornerstone Apartments</b>	1220 East Boulevard, Rapid City	721-9497
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Offers permanent supportive housing for homeless and disabled individuals and families. Case management and referrals/partnerships with area agencies are provided to assist residents to strive for self-sufficiency.

<b>Consumer Credit Counseling Services of the Black Hills</b>	2310 N. Maple Avenue, Rapid City	348-4550
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Helps individuals gain and maintain safe and affordable housing through education.

<b>Hot Springs Housing</b>	201 S. River Street, Hot Springs	745-4067
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Provides studio and 1-bedroom apartments in Hot Springs for elderly, disabled persons, and Veterans on a fixed income.

<b>Neighborworks Dakota Home Resources</b>	795 Main Street, Deadwood	578-1401
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Assists families buy, fix, and keep their homes through down payment and closing cost assistance, credit counseling, home-buyer education, and foreclosure prevention and counseling.



**Pennington County Housing** 1805 W. Fulton Street, Suite 101, Rapid City 394-5350  
 Administers various housing assistance programs promoting the development of safe and affordable housing opportunities and encouraging self-sufficiency.

**Supportive Services for Veteran Families**  
**Cornerstone Rescue Mission** 30 Main Street, Rapid City 484-9209 or 939-8312  
 Helps low-income veterans who are homeless or facing homelessness with case management and financial assistance.

**Fair Housing South Dakota – South Dakota Housing Development Authority** (877) 832-0161  
 A resource for renters, potential homeowners, lenders, landlords, and other housing professionals to utilize to understand their rights and responsibilities.

**South Dakota Housing Search** [www.sdhousingsearch.com](http://www.sdhousingsearch.com) (877) 428-8844  
 A housing locator listing Section 8, market rate, and income based units.

**SHELTERS**

**Cornerstone Mission Shelter** 30 Main Street, Rapid City 341-2844  
 Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities for single men and women.

**Cornerstone Women with Children Center** 301 Fox Drive, Rapid City 721-7860  
 Provides a bed, 3 daily meals, case management, transportation (on a limited basis), laundry, and shower facilities.

**LSS Arise Youth Center** 3505 Cambell Street, Rapid City 716-1837  
 Provides shelter (up to 21 days) and case management services which attempt to find longer term, stable living options for runaway and homeless youth.

**Working Against Violence, Inc. (WAVI)** 527 Quincy Street, Rapid City 341-3292  
 24-hour Crisis Line Toll-Free: (888) 716-9284 24-hour Crisis Line: 341-4808  
 Emergency shelter for female victims of domestic violence or sexual assault.

**Women Escaping A Violent Environment (WEAVE)** Custer 673-4357  
 Offers crisis line, advocacy, shelter, counseling, and support groups for victims of domestic violence, sexual assault, stalking, sex trafficking, and elder abuse.

**TRANSPORTATION**

**Prairie Hills Transit** 2015 Tumble Weed Trail, Spearfish 642-6668  
 Operating public transit in Custer, Fall River, and rural Pennington Counties with service from these counties into Rapid City and the Northern Hills. Door to door service provided with one business days' notice.

**VA Transportation Network** (605) 336-3230, Ext. 9-6551  
 Schedules free transportation for veterans that have medical appointments with the Veterans Administration (VA).



Please contact the Helpline Center to inquire on listing your organization or make changes to your listing.

For the most up to date version of this guide please visit: [www.helplinecenter.org](http://www.helplinecenter.org) or scan with your smartphone

