

Lake County 2016 Community Trends

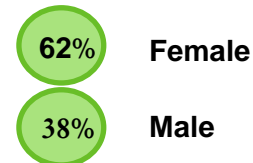
Goal of Community Trends

This document provides an overview of the trends and needs identified by the Helpline Center based on 211 contact data from 2016 from Lake County. The 211 Helpline is an information, referral and crisis helpline that provides resource information on non-profit, social service and government programs.

211 service is available through a phone call, text message, email or visit to helplinecenter.org. In South Dakota, 211 is available in 16 counties including Beadle, Bon Homme, Brookings, Butte, Clay, Custer, Fall River, Lake, Lawrence, Lincoln, McCook, Meade, Minnehaha, Pennington, Turner, and Yankton.

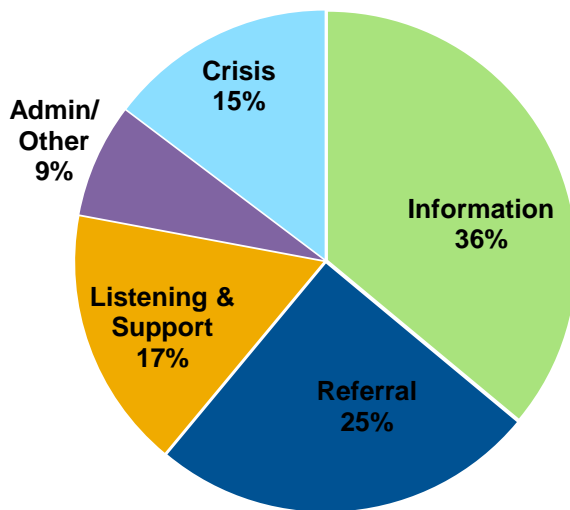


| 2016 | |
|--|------------|
| Total Contacts <i>(calls, texts, emails)</i> | 136 |
| Website Searches | 295 |

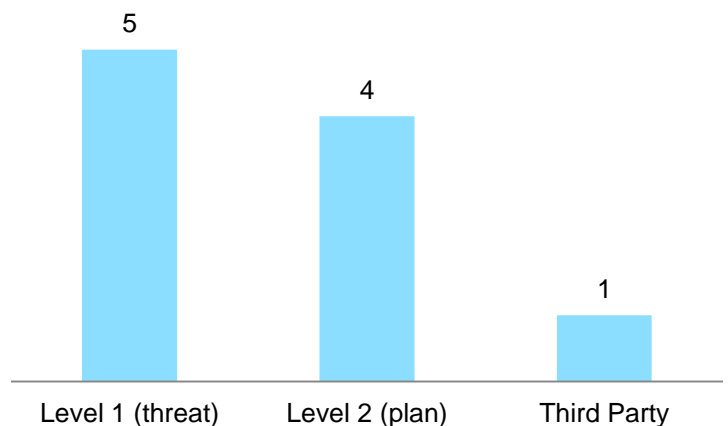


Age Range: 26 to 64

Types of contacts



Level of Suicide-Related Calls



| 2016 | |
|------------------------------|-----------|
| Suicide-Related Calls | 10 |

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| Category of Identified Needs <i>(An individual may have more than one need per contact)</i> | # of Request | Lake County | National 2016 |
|--|--------------|-------------|---------------|
| Clothing/Personal/Household Needs | 2 | 4.16% | 2.87% |
| Food/Meals | 5 | 4.37% | 9.27% |
| Health Care | 3 | 8.73% | 7.54% |
| Housing | 15 | 14.14% | 19.30% |
| Individual, Family and Community Support | 8 | 7.69% | 6.64% |
| Information Services | 31 | 18.30% | 8.31% |
| Legal, Consumer and Public Safety Services | 15 | 7.48% | 12.68% |
| Mental Health/Addictions | 40 | 15.38% | 6.47% |
| Other Government/Economic Services | 5 | 2.91% | 1.95% |
| Transportation | 2 | 4.99% | 1.67% |
| Utility Assistance | 5 | 3.74% | 11.63% |
| Volunteers/Donations | 5 | 1.25% | .52% |

